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SAPC INFORMATION NOTICE 26-13

Supersedes Information Notice 25-10, Effective 09-03-26

September 3, 2026

TO: All Treatment Providers

FROM: Brian Hurley, M.D., Interim Bureau Director and Medical Director
Substance Abuse Prevention and Control Bureau

SUBJECT: **REACHING THE 95% (R95) ENHANCEMENT ACTIVITIES FY 26-27
INFORMATIONAL NOTICE**

The Los Angeles County Department of Public Health, Bureau of Substance Abuse Prevention and Control (SAPC) launched the [Reaching the 95%](#) (R95) Initiative in 2023 to increase the reach of its substance use disorder (SUD) treatment system and reshape the way society perceives substance use disorders. Although SUD treatment has been proven to save lives, too few people with SUDs are accessing treatment services. One of the major reasons for this small number is because 95% of people with SUDs who do not access services either do not want or believe they need help.

Data demonstrates that unless we prioritize engaging these 95% of individuals with SUDs, it is unlikely that we will close this treatment gap to meet the needs of our community. For this reason, substance use systems need to take a fundamentally different approach to better address SUDs by ensuring that programs are designed not just for people with SUDs already accessing care, but also engage the 95% who are not currently in care.

This SAPC Informational Notice (IN), effective September 3, 2026, outlines implementation of resources for treatment providers to encourage low-barrier service design throughout the SAPC contracted treatment provider network to increase access to care.

R95 ENHANCEMENT FUNDS

During Fiscal Year (FY) 2026-2027, SAPC is offering a \$15,000 R95 enhancement payment for each of the following categories when provider agencies have at least 85% of client-facing staff attend eligible in-person meetings and trainings. Client-facing, or frontline, staff are defined as staff with direct client contact, including all personnel who interact with clients during the admission, treatment, and discharge processes. This includes clerical staff, drivers, and all DMC-ODS practitioners including but not limited to Peer Support Services Specialists, registered or certified counselors, Licensed Practitioners of the Healing Arts (LPHA), and license-eligible LPHAs.

Threshold Determination: Attendance thresholds will be based on agency head count. To meet the 85% threshold, at least 85% of eligible staff must attend at least one in-person meeting or training within the applicable category during between July 1, 2026 and March 31, 2027. Thresholds are measured separately for each training track, and attendance in one track does not count toward meeting the threshold in the other track.

Provider agencies must submit the R95 Enhancement Activities – Intent to Participate (Attachment I) to provide the specific count of employed staff with direct client contact. This may be submitted prior to March 31, 2027 via email to SAPC-R95@ph.lacounty.gov. The number provided in the form may be updated by the provider agency at any time before the firm deadline of March 31, 2027.

Qualified meetings and trainings: Eligible meetings include the following in-person opportunities scheduled between July 1, 2026 and March 31, 2027. If additional meetings and trainings are deemed eligible, SAPC will notify the provider agency network and appropriately count attendance to any additional and eligible meetings. Provider agencies may email SAPC-R95@ph.lacounty.gov or call the R95 Provider Consultation Line (626) 210-0648 to confirm eligible meetings and trainings.

- Harm Reduction Integration meetings - \$15,000 per agency
 - Harm Reduction and Treatment Integration workgroup meetings, led by SAPC staff
 - Harm Reduction trainings contracted for by SAPC and led by participating agency, Tarzana Treatment Centers, and/or CLARE|MATRIX using SAPC-approved material
- R95 meetings - \$15,000 per agency
 - R95 101 Training for Frontline Staff, led by SAPC staff
 - R95 Workgroup meetings, led by SAPC staff
 - R95 topic-specific trainings, contracted for by SAPC and led by SAPC staff and/or Tarzana Treatment Centers and/or CLARE|MATRIX using SAPC-approved material

Each SAPC-contracted provider agency may be eligible for up to \$30,000 in total enhancement payments (\$15,000 per training track) between July 1, 2026 and March 31, 2027, subject to meeting attendance threshold for each category.

ELIGIBILITY

All SAPC treatment provider agencies are eligible, regardless of participation in similar capacity building activities in previous fiscal years. Incentives are per agency and not per site.

NOTIFICATION AND PAYMENT PROCESS

SAPC R95 staff will automatically notify provider agency leads and/or contacts when they meet the 85% threshold and include a prepopulated invoice for completion. Invoices will be sent out on a rolling basis as treatment provider agencies reach the participation threshold. If a notice of activity completion is not received by April 9, 2027, email SAPC-R95@ph.lacounty.gov to initiate a second review.

Once notified of activity completion, provider agencies must follow the steps described below to receive payment:

1. Complete the R95 Enhancement Activities Invoice (Attachment II) within 1 week. Payments cannot be processed for invoices submitted after April 16, 2027.
2. If requested, compile supporting documentation to confirm staff meeting attendance rates.
3. Attach supporting documentation to approved R95 Enhancement Activities Invoice and submit to SAPC-R95@ph.lacounty.gov with subject line: R95 Enhancement Activities Invoice: [Provider agency name].

Provider agencies must retain all supporting documentation for a minimum of 10 years and provide it upon request for audit or monitoring purposes. SAPC reserves the right to withhold or recover payments if eligibility criteria are not met or misrepresentation is found. As these payments will be issued under your DMC contract, providers must closely monitor utilization and submit an augmentation request for consideration. Should the request be denied, provider agencies must prioritize treatment services.

APPEALS AND DISCREPANCIES

When a provider agency believes they met the meeting attendance criteria but were not notified, treatment provider agency may complete and submit the R95 Enhancement Activities – Staff Participation Attestation (Attachment III) by April 16, 2027, and email it to SAPC-R95@ph.lacounty.gov. SAPC will review information and may request additional supporting documents.

ADDITIONAL INFORMATION

For any questions regarding this notice, contact the SAPC R95 team, at SAPC-R95@ph.lacounty.gov or (626) 293-2877.

BH:vl

Attachments

- R95 Enhancement Activities – Intent to Participate
- R95 Enhancement Activities Invoice
- R95 Enhancement Activities – Staff Participation Attestation